



June 20, 2012

To: Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

USAC
2000 L Street NW Suite 200
Washington DC 20036

RE: WC Docket No. 10-90

Please find attached our signed certification pursuant to sections
54.313(a)(2)-(6).

If you have any questions, please contact me at 660-584-2111.

Sincerely,

A handwritten signature in blue ink, appearing to read "Brian L. Cornelius", is written over a horizontal line.

Brian L. Cornelius
President

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
CITIZENS TELEPHONE COMPANY	MISSOURI	421865

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed



[Signature of Corporate Officer]

Date:

6-20-12

Brian L. Cornelius

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name CITIZENS TELEPHONE COMPANY OF HIGGINSVILLE, MISSOURI

Carrier's Address 1905 WALNUT ST P O BOX 737 HIGGINSVILLE, MO 64037

Carrier's Telephone Number (660) 584-2111